

Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

Date: 26th May 2023

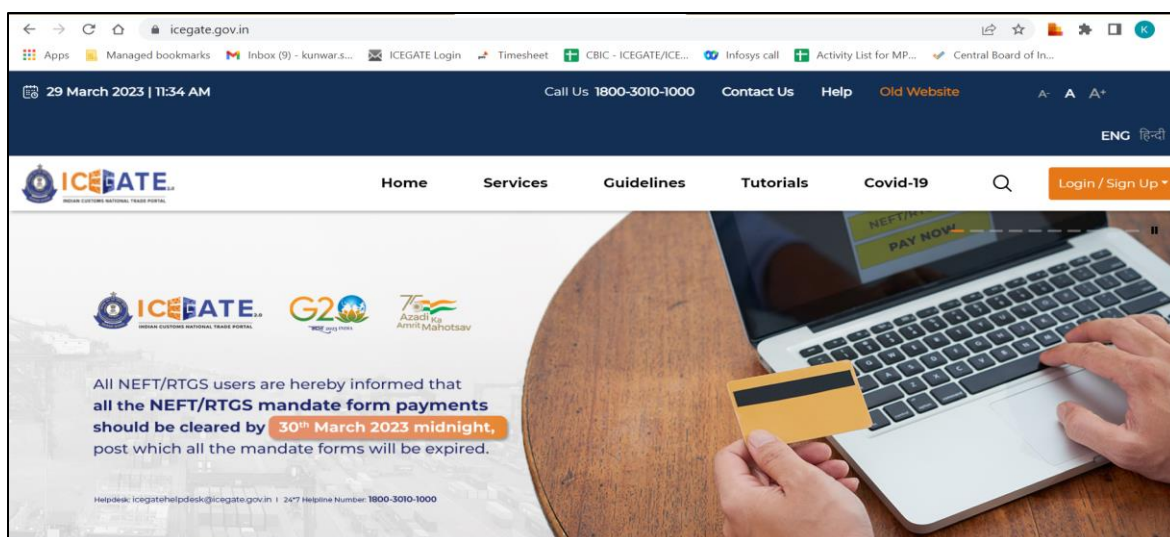
Category: Customs

Issued by: ICEGATE

Subject: Advisory to all ECL users for PAN merger with ICEGATE ID on ICEGATE

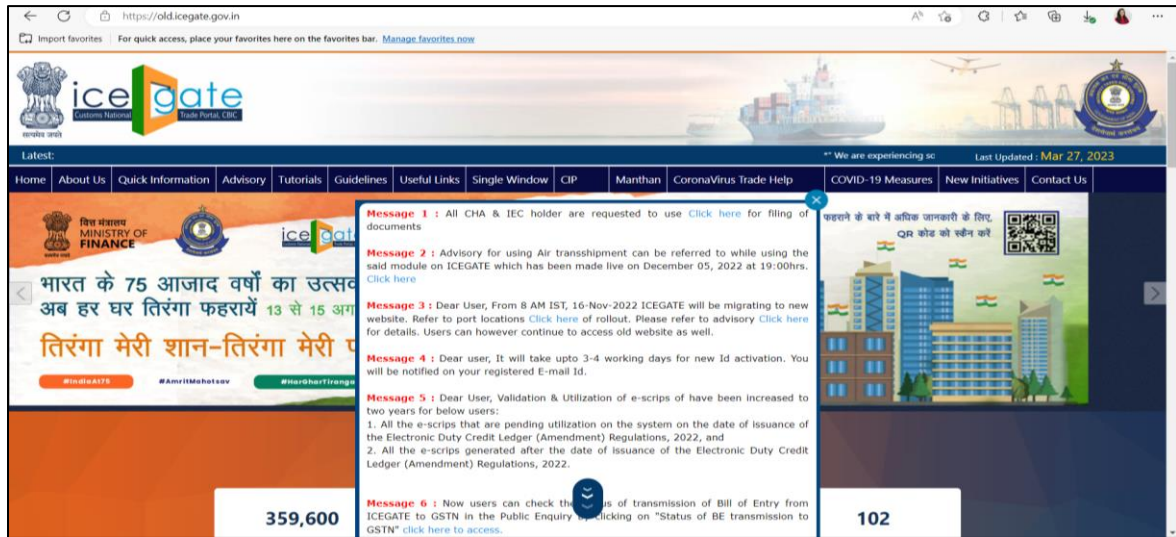
Account merger functionality has made live at ICEGATE if the duty payment was initiated using PAN and due to any reason Payment Integration failed and amount transmitted to PAN based wallet. User can now request to transfer amounts from PAN based wallet to the associated IEC ICEGATE ID based wallet.

- a) User will go to www.icegate.gov.in and click on old website.

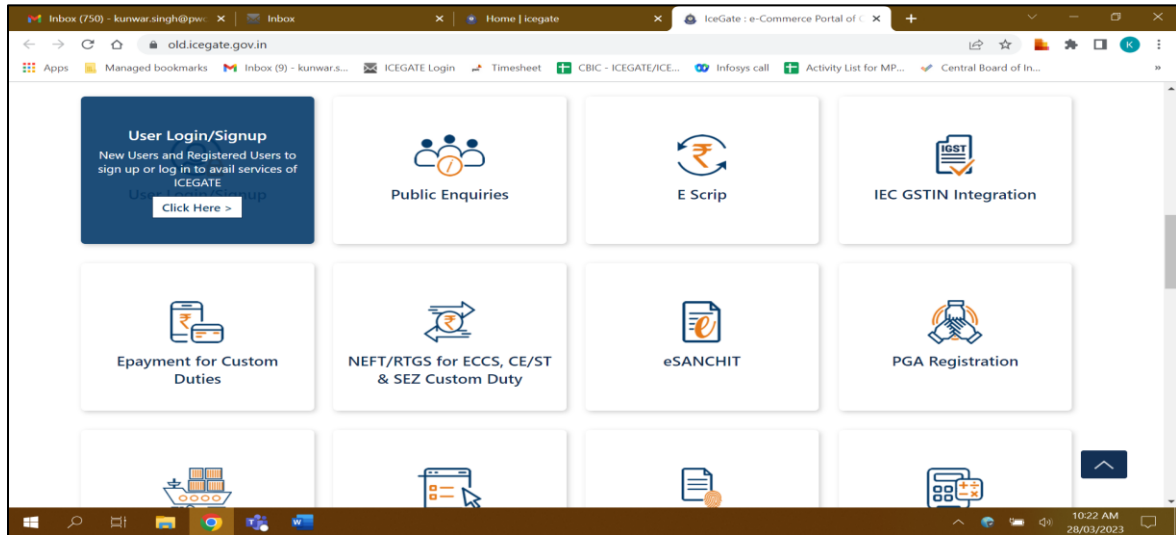


- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

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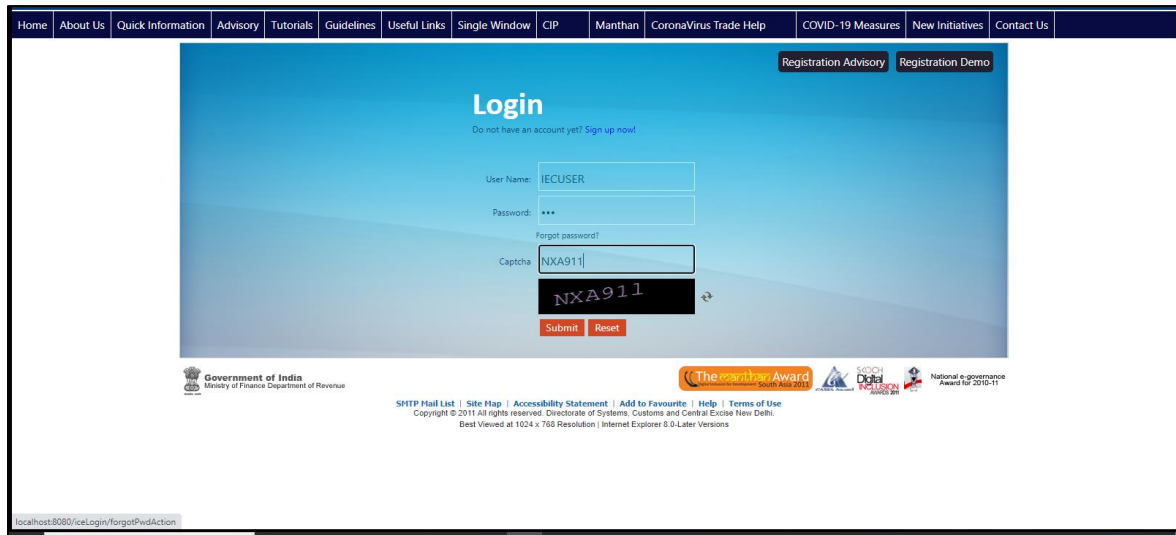
c) User will click on 'User Login/SignUp' box under 'Our Services' on the homepage.



d) User will fill the login details and click on Submit.

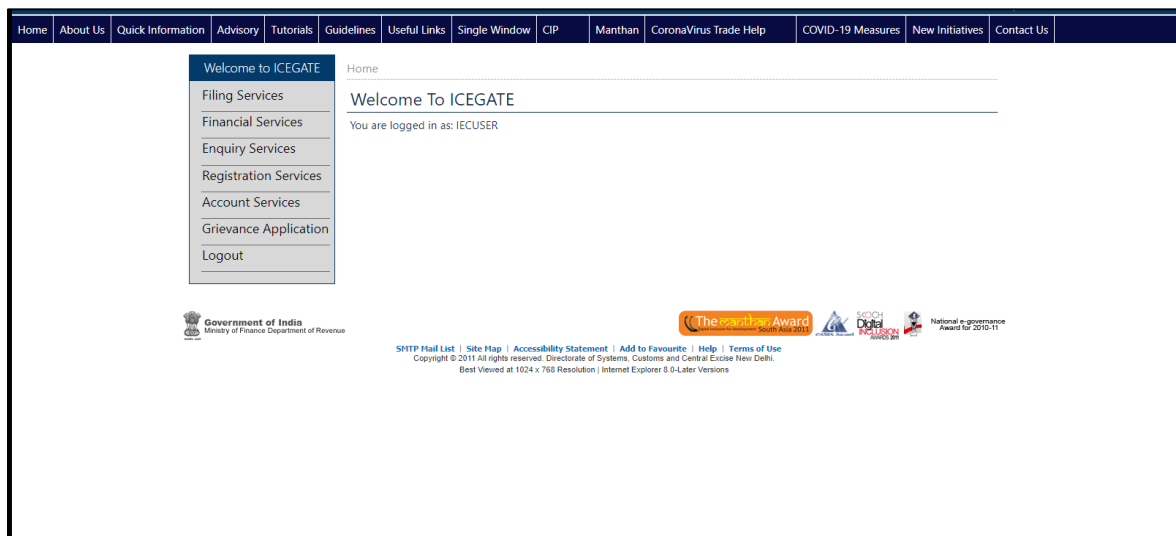
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The screenshot shows the ICEGATE Login page. At the top is a navigation bar with links: Home, About Us, Quick Information, Advisory, Tutorials, Guidelines, Useful Links, Single Window, CIP, Manthan, CoronaVirus Trade Help, COVID-19 Measures, New Initiatives, and Contact Us. Below the navigation bar is a large blue login form. The form has a 'Login' heading and a link 'Do not have an account yet? Sign up now!'. It contains input fields for 'User Name' (with 'IECUSER' entered), 'Password' (with '***' entered), and 'Captcha' (with 'NXA911' entered). There are 'Forgot password?' and 'Submit' buttons. Below the form are logos for the Government of India, Ministry of Finance, Department of Revenue, and various awards like 'The e-Governance Award' and 'National e-governance Award for 2010-11'. At the bottom, there is a footer with links like 'SHTP Hall List', 'Site Map', 'Accessibility Statement', 'Add to Favourite', 'Help', and 'Terms of Use'. The browser address bar shows 'localhost:8080/iceLogin/forgotPwdAction'.

e) Once login is successful, user will be directed to 'Welcome to ICEGATE' page.

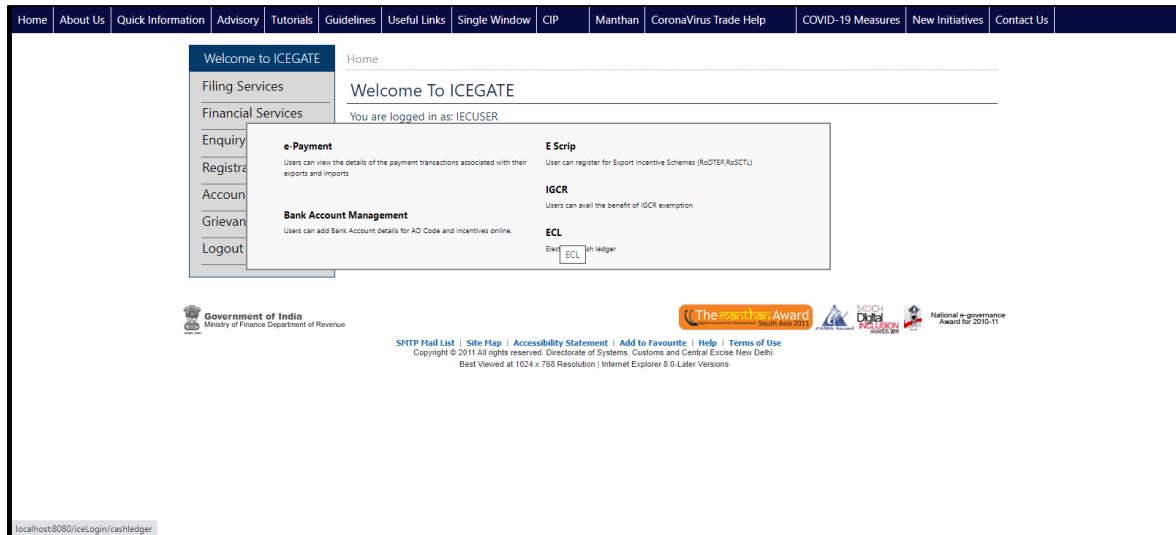


The screenshot shows the ICEGATE Welcome page. At the top is the same navigation bar as the login page. Below the navigation bar is a 'Welcome to ICEGATE' section. On the left, there is a sidebar menu with links: Filing Services, Financial Services, Enquiry Services, Registration Services, Account Services, Grievance Application, and Logout. The main content area shows 'Welcome To ICEGATE' and 'You are logged in as: IECUSER'. Below the main content area are the same logos and footer as the login page. The browser address bar shows 'localhost:8080/iceLogin/forgotPwdAction'.

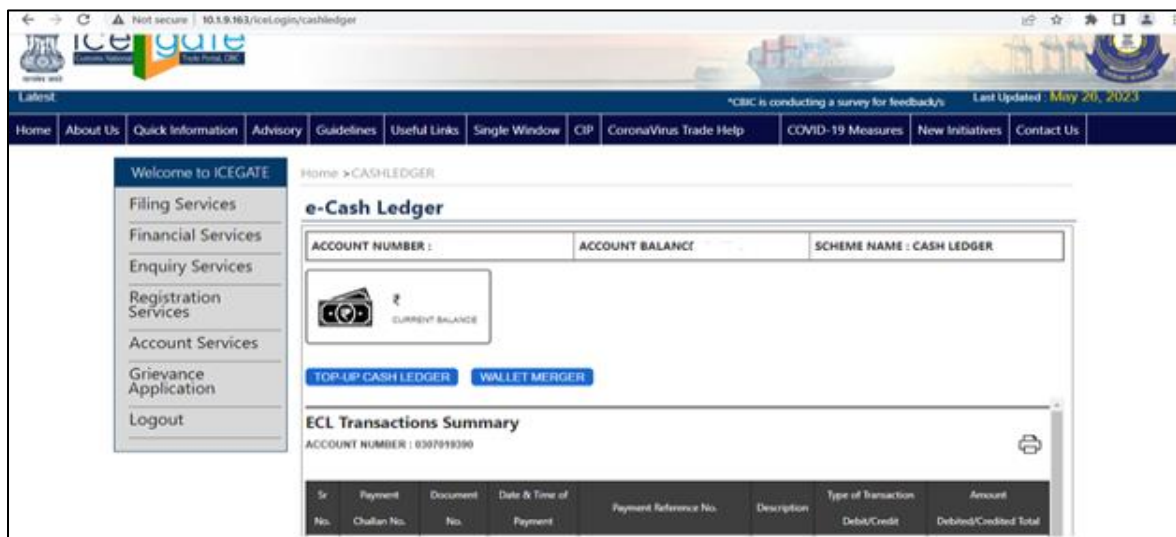
f) After clicking on Financial Services, Electronic Cash Ledger option will be available as displayed below.

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- g) Once user clicks on Electronic Cash Ledger, he/she will be navigated to E-Cash Ledger dashboard where Wallet Merger button will be available on screen.

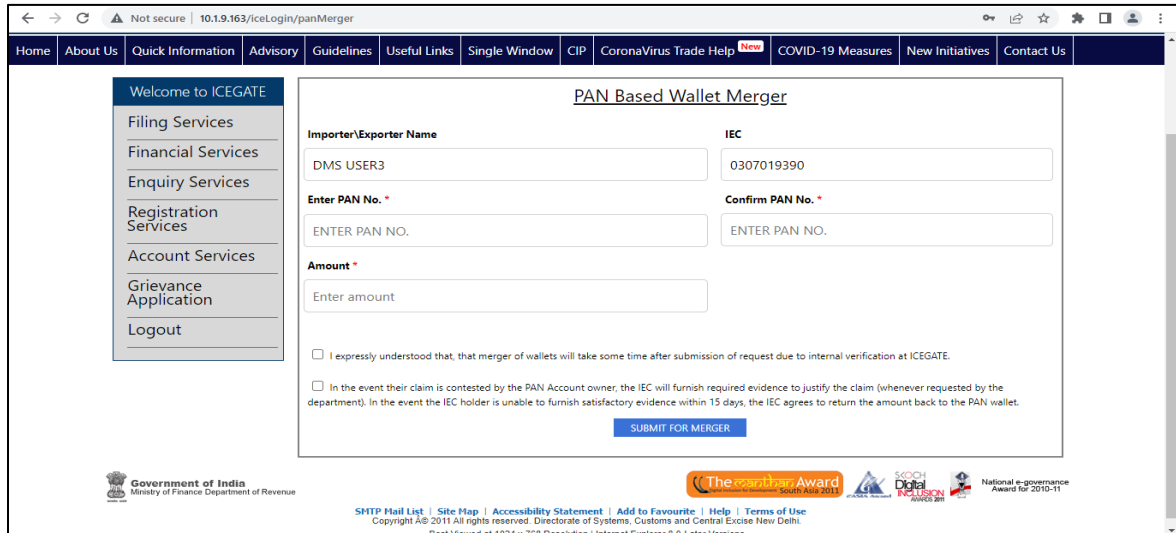


- h) Once user clicks on Wallet Merger, the user needs to fill the below details :
- PAN Number from which amount will be transferred to current account.
 - Confirm PAN number
 - Amount to be transfer

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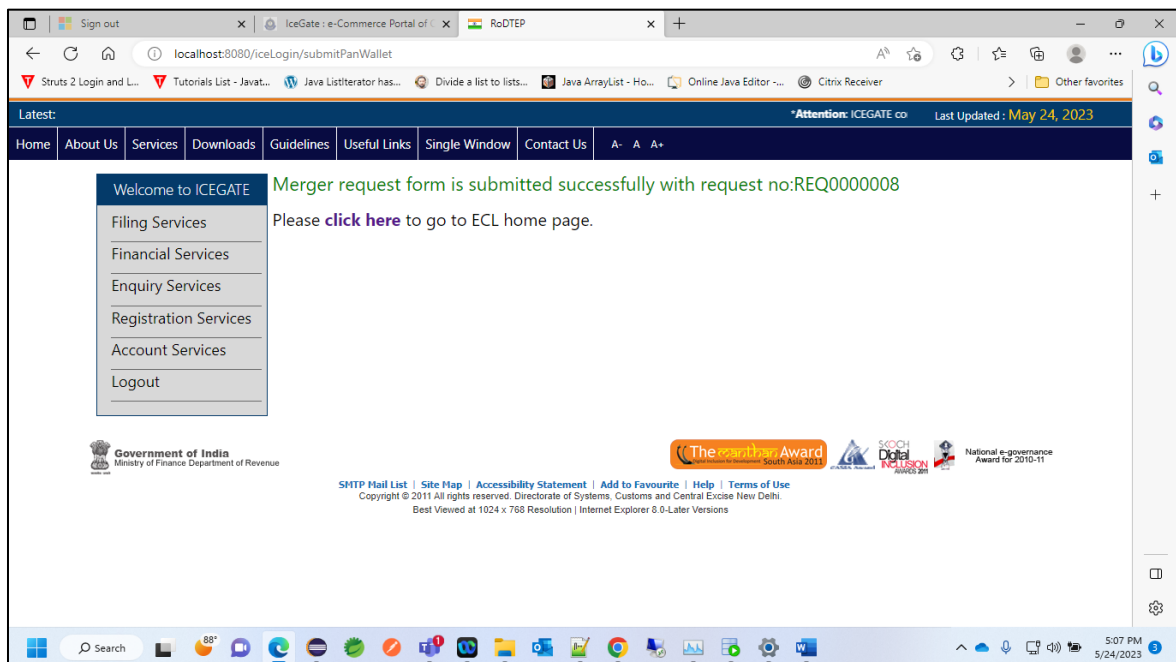
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- i) User will accept the declaration by selecting on the checkbox mentioned in the form.



The screenshot shows the 'PAN Based Wallet Merger' form on the ICEGATE portal. The form includes fields for 'Importer/Exporter Name' (DMS USER3), 'IEC' (0307019390), 'Enter PAN No.', 'Confirm PAN No.', and 'Amount'. Below the form, there are two checkboxes for declaration: 'I expressly understood that, that merger of wallets will take some time after submission of request due to internal verification at ICEGATE.' and 'In the event their claim is contested by the PAN Account owner, the IEC will furnish required evidence to justify the claim (whenever requested by the department). In the event the IEC holder is unable to furnish satisfactory evidence within 15 days, the IEC agrees to return the amount back to the PAN wallet.' A 'SUBMIT FOR MERGER' button is at the bottom.

- j) Once the form is submitted successfully, the request number will be generated.



The screenshot shows the ICEGATE portal after successful submission. A green message states: 'Merger request form is submitted successfully with request no:REQ0000008'. Below the message, it says 'Please click here to go to ECL home page.' The left sidebar shows the 'Welcome to ICEGATE' menu with options like Filing Services, Financial Services, Enquiry Services, Registration Services, Account Services, Grievance Application, and Logout. The bottom of the page displays the Government of India logo, awards, and copyright information.

- k) Amount will be transferred within 24 hours from the PAN based Source wallet to ICEGATE ID/IEC based Destination wallet.